DIR Communication Technology Services (CTS)

Contact: Telecom.solutions@dir.texas.gov

(877) 472-4848 option 4

SERVICE DETAILS

Vendor: Verizon Wireless

Vendor website: http://businessportals.verizonwireless.com/businesssites/stoftx.html

Service Area: Wireless

Category: Wireless Voice & Data

Nationwide + Canada Calling Plans This plan includes 1000 national M2M calling minutes with no charge for Domestic Roaming or Long Distance to Canada and the U.S. (including Puerto Rico). This plan also includes 1000 Night & Weekend Minutes.

* This is a Verizon billed service

SERVICE DELIVERY SLA

Please refer to your Verizon Service Plan for service intervals.

PERFORMANCE SLA

Please refer to your Verizon Service Plan for performance levels.

CUSTOMER RESPONSIBILITY

* 3G/4G Smartphones and 3G/4G Multimedia Phones require a data package.

Appendix C – Pricing Index
State of Texas DIR-SDD-1779

Definitions:

Attainment Tier: The range of total Government Subscriber voice and data lines, and M2M Line with a monthly access fee of $34.99 or higher, that are activated under the resulting Agreement at any time, including the lines of participating parents and affiliates as per the "Purchases by Parents and Affiliates" section in the resulting Agreement. Customer's initial Attainment Tier is indicated in the checked box below.

Government Subscriber: An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

Equipment: Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

Wireless Service: Each and every radio service provided directly or indirectly by Verizon Wireless.

Eligible Plan(s): Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of $34.99 or higher that does not prohibit discounts.

Eligible Data Feature(s): Any generally available Verizon Wireless data feature with a monthly access fee of $24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

Machine to Machine Service ("M2M Service"): M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

M2M Line(s): An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

Plans, Features, Rates and Charges: The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (*i.e.*, those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on verizonwireless.com or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change during the Line Term as long as Customer does not change plans on that line. Other rates, charges and fees, including but not limited to charges for options, features, applications and 411 Connect, may be changed following 30 days' written notice. Verizon Wireless may discontinue any retail plans, options, features and applications for new activations without notice. If Customer changes or upgrades Equipment, Verizon Wireless may require it to change to a then-current plan that is compatible with the changed or upgraded Equipment. Customer may not activate Equipment purchase at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available to purchases made through agents or at retail store locations.

Term of Lines ("Line Term"): The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 1 year). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

Early Termination Fees ("ETF"): ETFs are waived for Government Subscribes.

M2M Management Center: The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth in this Addendum. The M2M Management Center may be provided by Verizon Wireless' third party supplier nPhase. The set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless and nPhase retain full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof. The limitation of liability, limitation of damages and disclaimer of warranties sections of the Agreement apply to nPhase and to services provided hereunder by nPhase.

WIRELESS VOICE CALLING PLANS

LOCAL CALLING PLANS

Custom State of Texas Local Voice Calling Plans								
The calling plans below reflect the monthly access charge discount. No additional discounts apply.								
Voice Calling Plans:	100 Voice Minutes	200 Voice Minutes	400 Voice Minutes	500 Voice Minutes	600 Voice Minutes	700 Voice Minutes	900 Voice Minutes	1000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	100	200	400	500	600	700	900	1000
Monthly Access Charge	$19.99	$21.99	$25.99	$31.99	$38.99	$39.99	$46.99	$50.99
Included Domestic Text Messages	200	200	N/A	500	N/A	500	500	N/A
Included Domestic Text, Picture & Video Messages	N/A	N/A	200	N/A	200	N/A	N/A	200
Optional Share Fee	$3.00							
Overage Rate per minute	$0.35							
Domestic Night & Weekend Minutes	Unlimited							
Domestic Mobile to Mobile Minutes	Unlimited							
Unlimited Domestic Push-to-Talk	$10.00 additional per user, per month (device dependant)							
Domestic Long Distance	Included							
Domestic Roaming Rate per minute	$0.50							
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Voice service is required. These plans may NOT be used as Push-to-Talk service only plans.								

Custom State of Texas Local Voice & Data Bundle Plans			
The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
Local State of Texas Voice & Data Plans:	400 Minute Voice/Data Bundle	600 Minute Voice/Data Bundle	1000 Minute Voice/Data Bundle
Domestic Anytime Voice Minutes Per Month	400	600	1000
Monthly Access Charge	$47.99	$60.99	$72.99
Monthly Access Charge (pooled minutes)	$49.99	$62.99	$74.98
Overage Rate per minute	$0.35		
Domestic Data Allowance for Email	2 GB		
Domestic Data per KB overage	$0.00000953674		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	Unlimited*		
NationalAccess Roaming	$0.002 per Kilobyte		
Domestic Long Distance	Included		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Defaults to Text only, must select Text, Picture & Video option.			

Custom State of Texas Voice Flat Rate Plan: Government Subscribers Only	
The calling plan below reflects the monthly access charge discount. No additional discounts apply.	
	Custom State of Texas Voice Flat Rate Plan
Monthly Access Charge	$3.99
Domestic Anytime Voice Minutes Per Month	0 Minutes
Voice Per Minute Rate	$0.08
1000 Domestic Night & Weekend Minutes	$10.00 per month (per minute rate after allowance)
Unlimited Domestic Night & Weekend Minutes	$20.00 per month
1000 Domestic Mobile to Mobile Minutes	$10.00 per month
Unlimited Domestic Push-to-Talk	$10.00 additional per user, per month (device dependant)
Domestic Long Distance	Included
Domestic Roaming Rate per minute	$0.50
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Voice service is required. This plan may NOT be used as Push-to-Talk service only plan.	

Custom State of Texas Local Voice Calling Plans Additional Line Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

	Additional Line Voice Plan Custom State of Texas Local Voice Calling Plans Only
Monthly Access Charge	$14.99
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100* per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Voice Per Minute Rate	$0.35
Domestic Long Distance	Included
Domestic Roaming Rate per minute	$0.50
	Additional Line Voice & Push to Talk Plan
Monthly Access Charge	$17.99
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Unlimited Push to Talk	Included
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100* per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Voice Per Minute Rate	$0.35
Domestic Long Distance	Included
Domestic Roaming Rate per minute	$0.50

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice, Additional Line Voice & Push to Talk plans or BlackBerry/Smartphone Shared Minute Data Plan. *Defaults to Text only, must select Text, Picture & Video option.

Custom State of Texas Local BlackBerry/Smartphone (Shared Minutes) Data Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	BlackBerry/Smartphone Shared Minute Data Plan
Monthly Access Charge	$34.99
Domestic Data Allowance for Email	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share from voice and/or voice & data bundle plans
Overage Rate per minute	$0.35
Domestic Night & Weekend Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	Unlimited*
NationalAccess Roaming	$0.002 per Kilobyte
Unlimited Domestic Push to Talk	Included (device dependant)
Domestic Long Distance	Included
Domestic Roaming per minute	$0.50

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice, Additional Line Voice & Push to Talk plans or BlackBerry/Smartphone Shared Minute Data Plan. *Defaults to Text only, must select Text, Picture & Video option.

NATIONWIDE CALLING PLANS

Nationwide Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Voice Calling Plans:	450 Voice Minutes	900 Voice Minutes	1350 Voice Minutes	2000 Voice Minutes	4000 Voice Minutes	6000 Voice Minutes	Unlimited Voice Minutes
Domestic Anytime Voice Minutes Per Month	450	900	1350	2000	4000	6000	Unlimited
Monthly Access Charge (non-pooled minutes)	$30.79	$46.19	$61.59	$76.99	$115.49	$153.99	$53.89
Monthly Access Charge (pooled minutes)	$34.64	$50.04	$65.44	$80.84	$119.34	$157.84	N/A
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user					
Overage Rate per minute	$0.25						N/A
Domestic Night & Weekend Minutes	Unlimited						
Domestic Mobile to Mobile Minutes	Unlimited						
Domestic Long Distance	Included						
Domestic Data Sent/Received	$1.99 per MB or per Data Package						
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.							

Nationwide Voice Calling Plans with Unlimited Text

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Voice Calling Plans:	450 Voice Minutes	900 Voice Minutes	1350 Voice Minutes	2000 Voice Minutes	4000 Voice Minutes	6000 Voice Minutes	Unlimited Voice Minutes
Domestic Anytime Voice Minutes Per Month	450	900	1350	2000	4000	6000	Unlimited
Monthly Access Charge (non-pooled minutes)	$46.19	$57.74	$76.99	$92.39	$130.89	$169.39	$69.29
Monthly Access Charge (pooled minutes)	$50.04	$61.59	$80.84	$96.24	$134.74	$173.24	N/A
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user					
Overage Rate per minute	$0.25						N/A
Domestic Night & Weekend Minutes	Unlimited						
Domestic Mobile to Mobile Minutes	Unlimited						
Included Domestic Text Messages	Unlimited						
Domestic Long Distance	Included						
Domestic Data Sent/Received	$1.99 per MB or per Data Package						
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.							

Nationwide plus Canada Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Voice Calling Plans:	450 Voice Minutes	900 Voice Minutes	1350 Voice Minutes	2000 Voice Minutes	4000 Voice Minutes	6000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	450	900	1350	2000	4000	6000
Monthly Access Charge (non-pooled minutes)	48.59	64.79	80.99	97.19	137.69	178.19
Monthly Access Charge (pooled minutes)	NA	NA	NA	NA	NA	NA
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user				
Overage Rate per minute	$0.45	$0.40	$0.35	$0.25	$0.25	$0.20
Domestic Night & Weekend Minutes	1000 per month					
Domestic Mobile to Mobile Minutes	1000 per month					
Domestic Roaming and Long Distance	Included (includes charges to Canada and Puerto Rico)					
Domestic Data Sent/Received	$1.99 per MB or per Data Package					
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

Nationwide plus Mexico Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Voice Calling Plans:	450 Voice Minutes	900 Voice Minutes	1350 Voice Minutes	2000 Voice Minutes	4000 Voice Minutes	6000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	450	900	1350	2000	4000	6000
Monthly Access Charge (non-pooled minutes)	44.54	60.74	76.94	93.14	133.64	174.14
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user				
Overage Rate per minute	$0.45	$0.40	$0.35	$0.25	$0.25	$0.20
Domestic Night & Weekend Minutes	1000 per month					
Domestic Mobile to Mobile Minutes	Unlimited					
Domestic Roaming and Long Distance	Included (includes charges to Canada and Puerto Rico)					
Domestic Data Sent/Received	$1.99 per MB or per Data Package					
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

Nationwide plus Mexico Voice Calling (and Text) Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Voice Calling Plans:	450 Voice Minutes	900 Voice Minutes	1350 Voice Minutes	2000 Voice Minutes	4000 Voice Minutes	6000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	450	900	1350	2000	4000	6000
Monthly Access Charge (non-pooled minutes)	60.74	76.94	93.14	109.34	149.84	190.34
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user				
Overage Rate per minute	$0.45	$0.40	$0.35	$0.25	$0.25	$0.20
Domestic Night & Weekend Minutes	1000 per month					
Domestic Mobile to Mobile Minutes	Unlimited					
Included Domestic plus Mexico Text Messages	Unlimited					
Domestic Roaming and Long Distance	Included (includes charges to Canada and Puerto Rico)					
Domestic Data Sent/Received	$1.99 per MB or per Data Package					
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.						

America's Choice℠ for Texas Voice Flat Rate Plan: Government Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	America's Choice℠ for Texas Voice Flat Rate Plan
Monthly Access Charge	$11.99
Domestic Anytime Voice Minutes Per Month	0
Voice Per Minute Rate	$0.25
Domestic Long Distance	Included
Domestic Data Sent/Received	$1.99 per MB or per Data Package
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. PTT may not be added to this plan.	

Push to Talk (PTT) Only Rate Plan: Government Subscribers Only

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	Push to Talk Rate Plan
Monthly Access Charge	$19.99
Domestic Anytime Voice Minutes Per Month	0
One to One Push to Talk	Unlimited
Data Sent or Received	$1.99 or per data package
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.	

America's Choice℠ for Texas Voice Calling Plans			
The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
AC for Texas Voice Calling Plans:	400 Voice Minutes	600 Voice Minutes	1000 Voice Minutes
Domestic Anytime Voice Minutes Per Month	400	600	1000
Monthly Access Charge (non-pooled minutes)	$27.99	$40.99	$52.99
Monthly Access Charge (pooled minutes)	$29.99	$42.99	$54.99
Friends & Family for Government	NA	Up to 10 numbers for entire account, not per user	
Overage Rate per minute	$0.25		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	200* per month (overage rate after allowance)		
Domestic Text, Picture & Video Message Overage Rates (per message per address)	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message		
Domestic Long Distance	Included		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Defaults to Text only, must select Text, Picture & Video option.			

America's Choice℠ for Texas Additional Line Voice Plans	
The calling plans below reflect the monthly access charge discount. No additional discounts apply.	
	America's Choice℠ for Texas Additional Line Voice Plan
Monthly Access Charge	$14.99
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100* per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Voice Per Minute Rate	$0.25
Domestic Long Distance	Included
America's Choice℠ for Texas Additional Line Voice & Push to Talk Plan	
Monthly Access Charge	$17.99
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Unlimited Push to Talk	Included
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	100* per month (overage rate after allowance)
Domestic Text, Picture & Video Message Overage Rates (per message per address)	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Voice Per Minute Rate	$0.25
Domestic Long Distance	Included
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice, Additional Line Voice & Push to Talk plans or BlackBerry/Smartphone Shared Minute Data Plan. *Defaults to Text only, must select Text, Picture & Video option.	

WIRELESS VOICE & DATA BUNDLED PLANS

Domestic America's Choice℠ for Texas Voice & Data Plans			
The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
Domestic AC for Texas Voice & Data Plans:	400 Minute Voice/Data Bundle	600 Minute Voice/Data Bundle	1000 Minute Voice/Data Bundle
Domestic Anytime Voice Minutes Per Month	400	600	1000
Monthly Access Charge (non-pooled minutes)	$47.99	$60.98	$72.99
Monthly Access Charge (pooled minutes)	$49.99	$62.99	$74.98
Overage Rate per minute	$0.25		
Domestic Data Allowance for Email	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	Unlimited*		
Friends & Family for Government	Up to 10 numbers For Entire Account, Not Per User		
NationalAccess Roaming	$0.002 per Kilobyte		
Domestic Long Distance	Included		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Defaults to Text only, must select Text, Picture & Video option.			

Global America's Choice℠ for Texas Voice & Global Data Plans			
The calling plans below reflect the monthly access charge discount. No additional discounts apply.			
AC for Texas Voice & Global Data Plans:	400 Minute Voice/Global Data Bundle	600 Minute Voice/Global Data Bundle	1000 Minute Voice/Global Data Bundle
Domestic Anytime Voice Minutes Per Month	400	600	1000
Monthly Access Charge (non-pooled minutes)	$63.99	$76.99	$88.99
Monthly Access Charge (pooled minutes)	$65.98	$78.99	$90.98
Voice Overage Rate	$0.25 per minute		
Domestic & Global Data Allowance for Email	Unlimited		
International/Global Phone Roaming		Zone 1 Countries	Zone 2 Countries
	Government Subscribers	$0.99	$1.99
Domestic Night & Weekend Minutes	Unlimited		
Domestic Mobile to Mobile Minutes	Unlimited		
Included Domestic Text, Picture & Video Messages	Unlimited*		
Friends & Family for Government	Up to 10 numbers For Entire Account, Not Per User		
NationalAccess Roaming	$0.002 per Kilobyte		
Domestic Long Distance	Included		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. *Defaults to Text only, must select Text, Picture & Video option.			

WIRELESS DATA PLANS

Custom State of Texas America's Choice℠ BlackBerry/Smartphone (Shared Minutes) Data Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	BlackBerry/Smartphone Shared Minute Data Plan
Monthly Access Charge	$34.99
Domestic Data Allowance for Email	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Domestic Anytime Voice Minutes Per Month	0 Minutes. Minutes can share from voice and/or voice & data bundle plans
Overage Rate per minute	$0.25
Domestic Night & Weekend Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	Unlimited*
NationalAccess Roaming	$0.002 per Kilobyte
Unlimited Domestic Push to Talk	Included (device dependant)
Domestic Long Distance	Included

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a single account can be placed on the Additional Line Voice, Additional Line Voice & Push to Talk plans or BlackBerry/Smartphone Shared Minute Data Plan. *Defaults to Text only, must select Text, Picture & Video option.

Mobile BroadbandAccess Data Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

	Mobile Broadband Access Only	
Monthly Access Fee	$38.50	$61.60
Domestic Data Allowance for Email and Internet/Intranet Browsing	5 Gigabytes	10 Gigabytes
Overage Rate Per GB	$10.00 ($0.00000953674/kb)	
National-Access Roaming	$0.002 per Kilobyte	
Domestic Long Distance[1]	Included	

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.

Mobile BroadbandAccess for Texas Unlimited Data Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	Mobile Broadband Access Only
Monthly Access Fee	$37.99
Domestic Data Allowance for Email and Internet/Intranet Browsing	Unlimited
Overage Rate Per GB	NA
National-Access Roaming	$0.002 per Kilobyte
Domestic Long Distance[1]	Included

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Streaming video is NOT permitted on this plan. Should a customer exceed 5 GB of data usage within a given month, Verizon Wireless reserves the right to limit data throughput speeds for the remainder of that month.

4G LTE Mobile BroadbandAccess for Texas Data Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	Mobile Broadband Access Only
Monthly Access Fee	$34.99
Domestic Data Allowance for Email and Internet/Intranet Browsing	5 GB
Overage Rate Per GB	$10.00 ($0.00000953674/kb)
National-Access Roaming	$0.002 per Kilobyte
Domestic Long Distance[1]	Included

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Streaming video IS permitted on this plan.

Custom 4G Mobile Broadband Data Share Plan for DIR	
The calling plan below reflects the monthly access charge discount. No additional discounts apply.	
	Custom 4G Mobile Broadband Data Share
Discounted Monthly Access Fee	$34.99
Domestic Data Allowance for Email and Internet/Intranet Browsing	5GB
Overage Rate Per GB	$10.00
National-Access Roaming	$0.002 per Kilobyte (Canada))/$0.005 per Kilobyte (Mexico)
Domestic Long Distance[1]	Included
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. This plan is not subject to rate shaping or rate limiting. 4G service requires 4G equipment and 4G coverage. This plan will only pool allowances with subscribers on the Custom 4G Mobile Broadband Data Share Plan for DIR. This custom plan is not eligible for Machine-to-Machine activations. All terms and conditions of the Agreement apply.	

WIRELESS FEATURES

Mobile BroadbandAccess Connect Features			
A discount has been applied; features are not eligible for any further discounts.			
	Optional Feature Access Fee	Data Allowance	NationalAccess Roaming
For Unlimited VZEmail Optional Feature Subscribers (with a voice & unlimited data plan)	$10.00	Unlimited	$0.002 per Kilobyte
For Unlimited VZEmail Calling Plan Subscribers (with an unlimited data-only plan)	$24.00		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options. Should a customer exceed 5 GB of data usage within a given month, Verizon Wireless reserves the right to limit data throughput speeds for the remainder of that month.			

Domestic Data Package Features for Feature Phones/Smartphones			
A discount has been applied; features are not eligible for any further discounts.			
Monthly Access Charge (when added to an eligible voice plan)	Domestic Data Allowance	Overage Rate	Optional Business Email Feature (Server based email solutions)
Not applicable	0	$1.99 per MB	N/A
$10.00	75 MB	$10.00 per 75 MB	N/A
$34.65	2 GB	$10.00 per GB ($0.00000953674/kb)	Included
$38.50	5 GB		
$61.60	10 GB		
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options..			

Global Data Package Features for Feature Phones/Smartphones			
A discount has been applied; features are not eligible for any further discounts..			
Monthly Access Charge (when added to an eligible voice plan)	Domestic Data Allowance	Overage Rate	Optional Business Email Feature (Server based email solutions)
$23.10	50 MB	$10.00 per GB ($0.00000953674 kb)	N/A
$57.75	75 MB		
$96.25	150 MB		
International per KB Rate After Allowance	Canada	Mexico	Rest of World
	$0.002 per KB	$0.005 per KB	$0.02 per KB
Voice Roaming in CDMA Countries	$0.69 per minute (plus pass through charges)		
International/Global Phone Roaming		Zone 1 Countries	Zone 2 Countries
	Government Subscribers	$0.99	$1.99
NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options..			

MACHINE-TO-MACHINE (M2M) /TELEMETRY PLANS

Mobile Broadband Machine-to-Machine (M2M) Share Plans Low Usage Group

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans:	1 Megabyte	5 Megabytes	25 Megabytes	50 Megabytes	150 Megabytes
Domestic Shared Data Allowance Per Month	1 MB	5 MB	25 MB	50 MB	150 MB
Monthly Access Charge	$5.00	$7.00	$10.00	$15.00	$18.00
Overage Rate Per Megabyte	$1.00				
National Access Roaming	$0.002 per Kilobyte(Canada)/$0.005 per Kilobyte (Mexico)				

Mobile Broadband Machine-to-Machine Plans (M2M) Share Plans High Usage Group

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine Plans:	250 Megabytes	1 Gigabyte	5 Gigabytes	10 Gigabytes
Domestic Data Allowance Per Month	250 MB	1 GB	5 GB	10 GB
Monthly Access Charge	$20.00	$25.00	$37.50	$60.00
Overage Rate Per Megabyte	$0.015			
National Access Roaming	$0.002 per Kilobyte(Canada)/$0.005 per Kilobyte (Mexico)			

Note: Machine to Machine coverage includes the Verizon Wireless 4G, 3G and 3G Extended networks. See Calling Plan and Feature Details for important information about calling plans, features and options. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.

Custom 4G Mobile Broadband Machine-to-Machine Plans (M2M) Share Plan for DIR

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Mobile Broadband Machine-to-Machine	Custom 4G Mobile Broadband M2M Data Share
Domestic Data Allowance Per Month	5 GB
Monthly Access Charge	$34.99
Overage Rate Per Megabyte	$0.015
National Access Roaming	$0.002 per Kilobyte(Canada))/$0.005 per Kilobyte (Mexico)

Note: Machine to Machine coverage included the Verizon Wireless 4G, 3G and 3G Extended networks. See attached Calling Plan and Feature Details for important information about calling plans, features and options. This plan will only pool allowances with subscribers on the Custom 4G Mobile Broadband Machine-to-Machine (M2M) Data Share for DIR. Government Subscribers may supply their own authenticated Equipment (CPE) approved by Verizon Wireless to be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for Mobile Broadband M2M pricing. 4G service requires 4G Telemetry equipment and 4G coverage. All terms and conditions of the Agreement apply to M2M service and M2M Lines as a Wireless Service.

ADDITIONAL WIRELESS FEATURES AND SERVICES

Calling Features			
Calling features are not eligible for any further discounts.			
Feature	Monthly Access Charge	Allowance	Overage Rate
411 Connect[SM‡]	N/A	$1.99 per call	N/A
Domestic Text Messaging per message	N/A	0	$0.10 outbound/$0.02 inbound
Domestic Text, Picture & Video Messaging	$5.00	250 messages	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Domestic Text, Picture & Video Messaging	$10.00	Unlimited M2M & 500 additional messages	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Domestic Text, Picture & Video Messaging	$20.00	Unlimited M2M & 5000 additional messages	$0.10 outbound/$0.02 inbound per Text $0.25 per Picture or Video Message
Visual Voice Mail	$2.99	N/A	N/A
Premium Voice Mail	$1.99	N/A	N/A
Push to Talk (PTT)	$5.00 available on calling plans with a monthly access fee of $29.99 or higher		
Verizon Wireless International Long Distance Value Plan	$3.99 plus applicable airtime and long distance charges		
GSM International Roaming Global Phone	Zone 1 Countries		$0.99/ minute
	Zone 2 Countries		$1.99/ minute
Calling plans with Mobile to Mobile (M2M) minutes included, do not qualify for additional Mobile to Mobile (M2M) minutes in this table. Text, Picture and Video Messaging feature details apply. Global Phone plan details apply and require the Global Phone handset. Push to Talk requires PTT capable handset. Please contact your Verizon Wireless representative for the most current offer.			

Enterprise Messaging Plans .		
The calling plans below reflect the monthly access charge discount. No additional discounts apply.		
Messaging Allowance	Enterprise Messaging Monthly Access (standard text messaging rates apply for Recipient)	Per Message After Allowance
Unlimited (For Public Safety/First Responders Only as defined below*)	$0.00*	N/A
100,000	$200.00	$0.02
Unlimited	$500.00	N/A

*The $0.00 Monthly Access Unlimited plan is only available to Public Safety / First Responders classified with the following NAICS (formerly SIC) Codes:

- 621910 Ambulance Services
- 922110 Courts
- 922120 Police Protection
- 922160 Fire Protection
- 922190 Other Justice, Public Order, and Safety Activities

1. ENTERPRISE MESSAGING: In order to protect its network and safeguard subscriber privacy from unsolicited (spam) or objectionable text messaging, Verizon Wireless employs protective measures, including aggregate message volume limits, content filtering, and speed of service limitations on publicly accessible Internet messaging gateways. Verizon Wireless Enterprise Messaging service allows enterprise accounts to send aggregate text messages to other Verizon Wireless subscribers while reducing potential delays related to these protective measures.

2. REQUIREMENTS AND RESTRICTIONS: Enterprise Messaging is only available to Customers with at least one hundred (100) active Government Subscribers. Verizon Wireless will provision a Pilot Mobile Phone (described below) and provide access to the Enterprise Messaging Access Gateway (EMAG) online portal to set up and manage the service. Enterprise Messaging can only be used to send messages to Verizon Wireless subscribers. Customer must (a) establish an opt-in process that effectively captures each subscriber's consent to receive Customer's messages, informs subscribers of the nature and scope of Customer's messaging campaigns and any financial obligations ("Standard Messaging Charges Apply") associated with the messaging; (b) maintain opt-in records for a minimum of six (6) months from the date of a subscriber's opt-in consent; and (c) immediately complyi with subscriber opt-out requests such as STOP, END, CANCEL, UNSUBSCRIBE, or QUIT in compliance with Mobile Marketing Association (MMA) guidelines (www.mmaglobal.com). Customer can use compatible, properly configured SNPP, WCTP, XML, and SMTP messaging protocols, for which it is solely responsible, for maintaining facilities to monitor its messaging operations or the EMAG portal, to send up to fifteen (15) text messages per second to subscribers. Provision of the EMAG service does not obligate Verizon Wireless to support variations of

these protocols, whether those variations are optional within the published protocols or are variations to the published protocols. Customer agrees that: (a) its messaging will comply with applicable industry guidelines (e.g., MMA's Best Practices and CTIA's Wireless Content Guidelines) and Verizon Wireless content standards (www.verizon.com/contentpolicy) as they may be updated from time to time; (b) it will not send messages containing executable files or links to other content or premium or similar messages that require a subscription or surcharge; (c) it will not install, deploy, or use any hardware, firmware, software, or other technology or technique to circumvent Verizon Wireless' messaging network operations protections except as granted under this agreement; and (d) it will not send any objectionable material via Enterprise Messaging or advertise, promote, distribute, or use objectionable material in connection with Enterprise Messaging (for purposes of this agreement, objectionable material includes, but is not limited to material that: (i) is prohibited by any applicable law, rule, or regulation; (ii) contains anything that is obscene or indecent or anything with strong sexual, explicit, or erotic themes or that links to such content; (iii) contains hate speech; (iv) contains excessive violence; (v) contains extreme profanity; (vi) contains misleading or fraudulent claims; or (vii) promotes or glamorizes alcohol abuse, illegal drug use or use of tobacco products). Consistent with prevailing standards in other content distribution mediums, content in this category that does not satisfy the above may be distributed if included in the context of artistic, educational, medical, news, scientific, or sports material. Customer agrees that its use of Enterprise Messaging will comply with any applicable local, state, national, and international laws and regulations.

3. LIMITATIONS: Wireless phones use radio transmissions which by their nature do not permit the delivery of text messages when the wireless phone is not in range of one of Verizon Wireless's transmission sites or a transmission site of another company that has agreed to carry the calls of Verizon Wireless customers, or if there is insufficient network capacity available to handle the message at that moment. Even within a coverage area, there are many factors that might interfere with the delivery of text messages, including the subscriber's equipment, terrain, proximity to buildings, foliage, and weather. Verizon Wireless also does not own or control all of the various facilities and communication lines between Customer's site and Verizon Wireless Enterprise Messaging access point. Due to these natural and technological limitations and the limitation in the number of messages that can be sent (up to fifteen (15) per second), ENTERPRISE MESSAGING SHOULD NOT BE USED AS THE SOLE MEANS TO SEND MESSAGES THAT CONTAIN INFORMATION THAT IS ESSENTIAL TO THE PROTECTION OF LIFE OR PROPERTY, OR IS MISSION ESSENTIAL OR CRITICAL IN OTHER WAYS.

4. CUSTOMER'S ENTERPRISE MESSAGING CONTACT: Customer agrees to provide contact information including a phone number and email address to Verizon Wireless of an Enterprise Messaging contact or contacts, who shall be available during business hours and any other time period that Customer utilizes Enterprise Messaging for the purpose of assisting to resolve service matters and trouble shooting. Customer must provide written notice of changes to contact information fourteen (14) days prior to such change(s).

5. PILOT MOBILE PHONE: Verizon Wireless shall provide Customer with one pilot mobile phone at no charge to manage password setup and resets. Customer should safeguard the pilot mobile phone in case password resets are needed as Verizon Wireless must rely on regular mail delivery of password resets if the phone is not available (password resets cannot be given over the phone or sent via email). This pilot mobile phone will not be capable of making any voice calls. Customer shall promptly notify Verizon Wireless if the pilot phone is lost, damaged, or stolen..Verizon Wireless reserves the right to charge Customer for replacement phones.

6. IP ADDRESSES: Enterprise Messaging will be available for up to fifteen (15) public static IP addresses for each messaging protocol the Customer uses. Customer's Authorized Enterprise Messaging Contact shall provide the IP addresses and updates to the addresses in writing on a form provided to Customer by Verizon Wireless. Dynamic IP addresses and IP address ranges are not permitted.

7. TERMINATION OF SERVICE: VERIZON WIRELESS CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR CANCEL CUSTOMER'S ACCESS TO OR USE OF THE ENTERPRISE MESSAGE SERVICE OR EMAG IF CUSTOMER VIOLATES THE RESTRICTIONS HEREIN OR FOR GOOD CAUSE which shall include, but is not limited to: (a) breaching the Agreement; (b) spamming or other abusive messaging; (c) using Enterprise Messaging in a way that adversely affects the Verizon Wireless network, its customers, or other customers; (d) allowing anyone to tamper with messaging applications in a manner contrary to the terms set forth herein; (e) any governmental body of competent jurisdiction suspends or terminates your service or institutes a requirement, ruling, or regulation that conflicts with this Agreement; or (f) operational or governmental reasons.

8. DISCLAIMER AND LIMITATION OF LIABILITY: CUSTOMER AGREES THAT ENTERPRISE MESSAGING AND EMAG ARE PROVIDED ON AN "AS IS" BASIS AND CUSTOMER'S USE OF ENTERPRISE MESSAGING AND EMAG IS ITS SOLE RESPONSIBILITY. VERIZON WIRELESS (AND ITS OFFICERS, EMPLOYEES, PARENTS, SUBSIDIARIES, AND AFFILIATES), ITS THIRD PARTY LICENSORS, PROVIDERS, VENDORS, AND SUPPLIERS, DISCLAIM ANY AND ALL WARRANTIES FOR ENTERPRISE MESSAGING, EMAG OR TEXT MESSAGE DELIVERY, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, NON-INTERFERENCE, AND THOSE ARISING FROM COURSE OF DEALING, COURSE OF TRADE, OR ARISING UNDER STATUTE. VERIZON WIRELESS DOES NOT WARRANT THAT ENTERPRISE MESSAGING OR EMAG WILL BE WITHOUT FAILURE, DELAY, INTERRUPTION, ERROR, OR LOSS OF CONTENT, DATA, OR INFORMATION. VERIZON WIRELESS SHALL NOT BE LIABLE FOR ANY FAILURE TO PROVIDE ENTERPRISE MESSAGING AND MAKES NO GUARANTEES THAT ANY TEXT MESSAGE WILL BE DELIVERED. NEITHER PARTY, NOR ITS AGENTS OR VENDORS, SHALL BE LIABLE TO THE OTHER PARTY, ITS EMPLOYEES, AGENTS, OR ANY THIRD PARTY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES.

9. INDEMNIFICATION: Customer shall defend, indemnify, and save harmless Verizon Wireless and its successors, assigns, employees, and agents, and their heirs, legal representatives, and assigns from any and all claims or demands, including claims for bodily injury or death, or damage to property, arising from Customer's use of Enterprise Messaging or EMAG including reasonable counsel fees and costs.

11. SUBJECT TO CUSTOMER'S AGREEMENT: These terms supplement Customer's Agreement as it relates to Enterprise Messaging and EMAG and the terms of such Agreement, are applicable to Customer's use of Enterprise Message and EMAG. If there are any inconsistencies between these terms and Customer's Agreement, these terms shall control with respect to Enterprise Messaging.

Wireless Priority Service (WPS)

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

	Wireless Priority Service
Discounted Monthly Access Fee	$4.50
Discounted Feature Initiation Charge	$10.00
Per Minute of Use Charge	$0.75

NOTE: Wireless Priority Service Access (WPS Access) is subject to the plan details of your customer agreement and calling plan. A WPS Access function on a limited portion of the Verizon Wireless owned and operated 800/1900 MHz CDMA network, and is available only to individuals authorized by the Office of the Manager National Communications System (NCS). WPS Access provides end users with the ability to be placed into a queue for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges, including the $0.75/minute charge, are all in addition to the charges associated with your Verizon Wireless calling plan. Contact your Verizon Wireless representative for complete details on WPS Access.

Verizon Wireless Field Force Manager

The Field Force Manager Plan with a monthly access fee of $29.99 and the Field Force Manager Feature with monthly access fee of $25.00 are eligible for Monthly Access Fee Discounts.

	Field Force Manager Feature Feature Phone/Smartphone (Data plan required)	Field Force Manager Plan Feature Phone (Data plan NOT required)
Monthly Access Charge – Limited	$15.00 per user	$24.99 per user
Monthly Access Charge – Basic	$20.00 per user	$29.99 per user
Monthly Access Charge – Pro	$25.00 per user	N/A
Monthly Access Charge – PTT only & FFM	$20.00 per user (PTT Devices Only)	$45.00 per user (PTT Devices Only)

NOTE: *Optional Features may be added onto an eligible calling plan with a monthly access fee of $34.99 or higher. **Field Force Manager:** By purchasing the Field Force Manager feature Customer consents to the tracking of Field Force Manager Equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data. Airtime for Field Force Manager service is included in the Monthly Fee and its use is subject to the Unlimited VZAccess feature details .

ZipIt (Pager Service)

Please take note that, in the event of an award of business pursuant to this proposal, separate agreements must be negotiated and executed between the Customer and Verizon Wireless for wireless network services, and between the Customer and Zipit Wireless, for the services* it will provide

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

Discounted Monthly Access Fee	$15.00
Monthly Megabyte Allowance	35 MB
Overage Rate Per Kilobyte	$0.005 per KB
Test Messages	$0.10 per Text Message

NOTE: See attached Calling Plan and Feature Details for important information about calling plans, features and options.

Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]	
Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted] is NOT eligible for monthly access fee discounts.	
	Per eligible Calling Plan
Per Account Level Set-Up (One time fee)	$500.00
Per Account New Connect Set-Up (One time fee)	$1500.00
Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including both the $1500.00 connection fee and the $500.00 Static IP address fee for new Public Safety NationalAccess activations only.	
Note: Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, MB and Unlimited NationalAccess plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP and may apply in addition to $1500.00 Connect Fee in certain configurations. Static IP: Static IP addresses will be available on remote access, MB and Unlimited NationalAccess plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an "ageing pool" for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the "data warehouse" database along with the Static IP Address for reporting. A Static IP address is associated with the device's MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.	

Optional BlackBerry Enterprise Server/Software List			
BES (BlackBerry Enterprise Software) and CAL (Client Access License) sales are not eligible for discounts			
Description	Number of Users	Verizon Wireless SKU/Part#	MSRP
BES Trade-Up Key Note: This item must be ordered	N/A	PRD-10452-016	$2,899.00
BlackBerry Enterprise Server Version 5.0	Microsoft Exchange - 20 users	PRD-24256-001*	$4,099.00
	IBM Lotus Domino - 20 users	PRD-24256-002*	
BlackBerry Enterprise Server Version 4.1	Microsoft Exchange - 20 users	PRD-10452-001	
	IBM Lotus Domino - 20 users	PRD-10452-003	
	Novell Groupwise - 20 users	PRD-10452-005	
BlackBerry Professional Software Version 4.1	Microsoft Exchange - 5 users	PRD-10452-024	$599.00
	IBM Lotus Domino - 5 users	PRD-10452-025	
	Microsoft Exchange - 10 users	PRD-10452-027	$949.00
	IBM Lotus Domino - 10 users	PRD-10452-028	
BlackBerry Enterprise Server & BPS CALs	1 user	PRD-07599-017*	$99.00
	5 users	PRD-07599-018*	$429.00
	10 users	PRD-07599-019*	$699.00
	50 users	PRD-07599-020*	$3,299.00
	100 users	PRD-07599-021*	$5,999.00
	500 users	PRD-07599-022*	$27,499.00
Small Business Edition (CALs)	1 user	PRD-07599-043*	$99.00
	5 users	PRD-07599-044*	$429.00
*Select Blackberry Client Access Licenses available for purchase through My Business Account and the Verizon Enterprise Center			

Verizon Wireless Calling Plan and Feature Details

Verizon Wireless Calling Plan Optional Services. Additional fees may be required as per the individual calling plans.

Calling Plans and Associated Charges: Some calling plans or monthly access price points may not be available in all markets. Subscriber's first partial and full month's access will not be refunded after activation of the Wireless Service. Activation fees are waived for all Government Subscribers. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the Subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on Subscriber's phone. Rates do not apply to credit card or operator-assisted calls, which may be required in certain areas. Usage rounded up to the next full minute. Unused minutes and/or Megabytes are lost. On outgoing calls, charges start when Subscriber first presses SEND or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after Subscriber presses END or the call otherwise disconnects. Calls made on the Verizon Wireless network, are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free, however, airtime may be charged when dialing toll-free numbers. All features may not be available in all Verizon Wireless markets.

Home Airtime and Roaming: Home airtime minutes apply when making or receiving calls from a calling plan's home rate and coverage area. Coverage information is available at www.verizonwireless.com. Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on calling plans with sharing. Subscribers must periodically dial *228 to update roaming information. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

Long Distance: Unlimited domestic long distance is included when calling from the calling plan's home rate and coverage area, unless otherwise specified in the calling plan.

Customer's Cell Phone Number and Caller ID. Verizon Wireless will assign one Mobile Telephone Number ("MTN") to each Subscriber line. Other than as required to port an MTN, Customer does not have any property right in the MTN and Verizon Wireless may change, reassign, or eliminate an MTN upon reasonable notice to Customer under certain circumstances, including fraud prevention, area code changes and regulatory or statutory law enforcement requirements.

Verizon Wireless Calling Plan Included Features	
Call Waiting [1,6]	Three Way Calling [1,6]
Call Forwarding [6]	No Answer/ Busy Transfer [6]
Caller ID [2,6]	Basic Voice Mail [3,6]
411 Connect[sm] [4,6] (Directory Assistance)	Basic TTXT Messaging [5]

[1]Airtime charges apply to all calls simultaneously.

[2]When making a call, Subscriber's MTN may be displayed to the receiving party with Caller ID capable Equipment. Caller ID service may not be available outside home airtime rate and coverage areas, and may not be compatible with certain enhanced features. Caller ID can be blocked for most calls by dialing *67 before each call, or by ordering per-line call blocking where available. Calls to some numbers, such as toll-free numbers, cannot be blocked.

[3]Airtime charges apply to message retrieval.

[4]411 Connect, directory assistance with automatic call completion is subject to a per call fee plus airtime charges. Directory assistance rates are subject to change.

[5]TXT Messaging offered at the prevailing rate, currently $0.02 per inbound and $0.10 per outbound message per address. TXT message charges are subject to change.

[6]Feature not included on NationalAccess and BroadbandAccess Unlimited or Megabyte (MB) calling plans at no charge, but are available at the prevailing Verizon Wireless rates.

Push to Talk: Push to Talk capable Equipment required. Push to Talk capable Equipment can only be used with a Push to Talk calling plan. **Subscribers switching from a Push to Talk Calling Plan to another calling plan will not be able to use Push to Talk capable Equipment with the new plan.** Push to Talk calls may only be made with other Verizon Wireless Push to Talk subscribers. Push to Talk Subscribers may initiate or participate on a call, simultaneously, with as many as 20 total participants (19 members per group plus the originator). Push to Talk groups must be established via the Push to Talk website prior to initiating a group call. Subscribers may establish as many as 50 group lists of up to 20 participants (19 members per group plus the originator). Existing Push to Talk Subscriber Equipment may require a software upgrade. Push to Talk is only available within the National Enhanced Services Rate and Coverage Area. There will be a delay from the time a Push to Talk call is initiated until the Push to Talk call is first received by the called party. A Push to Talk call will automatically time out after twenty (20) seconds of inactivity. While on a Push to Talk call, incoming voice calls will go directly to voice mail. When on a voice call, a Push to Talk call cannot be received. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk call. Push to Talk services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether

Equipment to laptops, personal computers or other devices for any purpose. Please visit our website www.verizonwireless.com for additional Push to Talk information.

Mobile to Mobile: Mobile to Mobile minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless Subscriber while in the America's Choice Home Rate and Coverage area. Mobile to Mobile does not apply to fixed wireless devices with usage substantially from a single cell site, for Push to Talk calls, if Call Forwarding or No Answer/Busy Transfer features are activated, or to data usage. Mobile to Mobile is not available to Subscribers whose current wireless exchanges restrict the delivery of Caller ID. Mobile to Mobile minutes will be applied before home airtime minutes.*

Night and Weekends: Applies to calls made in a calling plan's home rate and coverage area only during the following hours: 9:01pm Friday through 5:59am Monday and 9:01pm to 5:59am Monday through Friday.*

*NOTE: If both Night and Weekend and Mobile to Mobile minute allowances apply to a given call, Mobile to Mobile minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

TXT Messaging: TXT Messaging includes Short Message Service (SMS up to 160 characters) and Enhanced Messaging Service (EMS up to 1120 characters). Enhanced TXT Messages sent to most SMS handsets will be delivered as multiple TXT messages of up to 160 characters each. Subscribers have the option to have text messages disabled entirely without affecting voicemail or other related services. TXT Messaging plans do not include Operator Assisted Messaging or International Messaging, which is available for 25¢ per message sent and 10¢ per message received; see www.vtext.com for details and countries. Verizon Wireless is not responsible for information sent using TXT Messaging or Enhanced TXT Messaging. Verizon Wireless cannot guarantee that messages will be received and is not responsible for messages that are lost or misdirected. Messages not delivered after 5 days are automatically deleted. Airtime charges do not apply to the sending or receiving of text messages. When sending messages from Equipment, the sender's MTN will always be sent to the destination, even if Caller ID is used to block voice calls.

Mobile to Mobile Messaging: Cannot be combined with any other package that includes a TXT or PIX&FLIX allowance. Mobile to Mobile Messaging applies only to TXT/ PIX/ FLIX messages sent to and received from other Verizon Wireless Subscribers' phones, while both wireless Subscribers are within the National Enhanced Services Rate and Coverage Area. Additional messages apply to PIX Place, VTEXT/ TXT Alerts/ getAlerts, Instant Messaging (IM), Email, Premium Text Services, TXT/PIX/FLIX sent to non-Verizon Wireless customers, these messages will be decremented from the Subscriber's Additional Message allowance, or billed as overage. Additional Messages may not be applied toward International TXT Messaging, which cost 25¢ per message sent and 10¢ per message received; see www.vtext.com for details and countries.

Multi-Media Messaging (MMS): Multi-Media Messaging (MMS) includes Picture (PIX) and Video (FLIX) messaging and is only available within the National Enhanced Services Rate and Coverage Area. In addition to MMS charges, MMS uses calling plan home airtime minutes or kilobytes. Canceling an MMS after pressing SEND may result in sent messages that contain only partial content. Subscriber will be charged for outgoing MMS, even if not received by the intended recipient, or even if only partial content is delivered. Subscriber will not be charged for incoming MMS unless received. MMS that cannot be delivered within 5 days will be deleted. MMS is not available for use with a Mobile Office Kit. Camera phones are prohibited in some places. Subscribers are solely responsible for complying with all applicable laws, rules, regulations and policies regarding camera phone use.

International Long Distance: International Long Distance is available but may be subject to a 90-day payment history with Verizon Wireless. International long distance rates will vary and do not apply to calls to Canada, Puerto Rico, the U.S. Virgin Islands and some U.S. Protectorates, or to credit card or operator assisted calls.

Verizon Wireless International Long Distance Value Plan: Requires subscription to a qualifying calling plan and international dialing capability (I-DIAL). The ability to make international calls is not guaranteed and may be restricted without notice. Rates apply only on calls to Value Plan countries made from calling plan home airtime rate and coverage areas. If a calling plan includes calls to any Value Plan country, those calls will be billed per the requirements of the calling plan except when roaming on another carrier's network, in which case that carrier's rates will apply. Current international calling rates may be found at www.verizonwireless.com.

International Roaming (Global Phone): Availability of calling features and TXT messaging varies by country and network. Existing Subscribers who purchase a Global Phone may have to set up a new voice mailbox and, if so, will lose access to previously stored messages upon activation of Global Phone. Voice mail messages will be time-stamped Eastern Time. Calls to voice mail will appear on the bill as calls to the Subscriber's MTN. Actual availability of service in foreign countries may vary and is subject to change. Taxes and other regulatory surcharges may apply and may vary by country. While roaming on another carrier's wireless network, dialing rates and country availability may vary due to the roaming carrier's international dialing policies. Billing for airtime used when roaming may be delayed up to two billing cycles. By using Equipment outside the United States, Subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $0.69 per minute and only in "CDMA"mode where service is available. An update to Equipment software is required to roam in S. Korea.

Roaming in GSM countries: CDMA/GSM Global Phone, activated in the United States with compatible Subscriber Identity Module (SIM) card required. Ratesand plan details apply only when roaming on participating GSM networks in published Global Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. Where TXT messaging is available, Customer will be charged $0.50 for each message sent and $0.05 for each message received. TXT messaging rates are subject to change. TXT messages cannot exceed 140 characters and may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check www.vtext.com for the most current list of participating foreign carriers. TXT messages cannot be sent to e-mail addresses.

VZAccess and VZEmail (Mobile Broadband & Data Services)

VZAccess and VZEmail Calling Plans and Features: VZAccess includes NationalAccess (IXRTT) and BroadbandAccess (EVDO/4G) calling plans. VZEmail includes PDA/Smartphone and BlackBerry calling plans. VZAccess and VZEmail usage is subject to VZAccess Acceptable Use Policy, available on www.verizonwireless.com. VZEmail optional features may only be purchased in conjunction with eligible voice calling plan with a monthly access fee of $34.99 or higher. Monthly Megabyte allowances apply only to NationalAccess and BroadbandAccess data transmissions. Other data (Quick 2 Net℠ or dial-up) transmissions as well as voice calls will be billed at the per minute overage rate according to the VZAccess calling plan. For optional data features, "other data" will be billed as anytime minutes or at the per minute overage rate according to the underlying calling plan. When traveling outside the National Enhanced Services Rate and Coverage Area, Subscribers may be charged at the "other data" rate for data usage. NationalAccess data sessions require a NationalAccess capable PC Card, PDA, BlackBerry or handset with its compatible Mobile Office Kit, and must be placed within NationalAccess service area. BroadbandAccess data sessions require BroadbandAccess capable Equipment and must be placed within BroadbandAccess service area. PDA/Smartphone and BlackBerry users that move from a VZEmail plan or feature, or a Voice and Data Choice Bundle to another calling plan will not be able to use their PDA/Smartphone or BlackBerry on the new calling plan and will need to purchase or provide compatible voice Equipment to switch to the new calling plan. For current NationalAccess and BroadbandAccess service areas, please visit www.verizonwireless.com. All data sessions automatically terminate after 24 hours of activity and on unlimited calling plans after 2 hours if inactivity. Data session is inactive when no data is being transferred. Data session may seem inactive while data is actively being transferred to Equipment, or may seem active when it is actually cached and not transferring data. Subscriber MUST press or click END or DISCONNECT button to ensure that session disconnects and charges cease. Third-party applications may automatically reinitiate data sessions without the Subscriber pressing or clicking SEND or CONNECT button. Voice calls cannot be received when an e-mail or other data transmission is occurring. Voice calls are possible when NationalAccess data session is inactive; however, charges apply simultaneously to the data session and the voice call in accordance with the applicable calling plan. Voice calls are not available with BroadbandAccess. Customer must maintain virus protection when accessing the service. Customer is responsible for all charges, including all data sent and received and "overhead" whether or not Subscriber or recipients actually receive the data. "Overhead" is all data that is in addition to user-transmitted data, such as control, operational and routing instructions, error-checking characters and retransmissions of user-data messages that are received in error. VZEmail calling plans and optional features not available with PC cards or wireless modems, including wireless Equipment tethered to a PC. In order to use some VZEmail features and applications, Subscriber's PC (or server where applicable) must be powered on, able to receive e-mail, and have Equipment manufacturer software (BlackBerry Desktop, Wireless Sync or GoodLink) installed. If Equipment is turned off or if the Subscriber travels outside the NationalAccess service area, e-mail messages will be automatically stored for up to 7 days and forwarded when the Subscriber returns to the NationalAccess service area. Receiving e-mail attachments and graphics may be limited based on the Equipment model or software. With some Equipment, e-mails received may display only the first 2 kilobytes of information with additional 2 kilobyte increments delivered at the Subscriber's request.

Data Plans and Features Prohibited Uses: You may not use our Data Plans and Feature for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S. government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other people or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless" requirements for such usage, which may be changed from time to time.

Unlimited Data Plans and Features (such as NationalAccess, BroadbandAccess, Push to Talk, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine–to–machine connections or peer–to–peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited. For the Unlimited Broadband Access plans, should a customer exceed 5 GB of data usage within a given month, Verizon Wireless reserves the right to limit data throughput speeds for the remainder of that month.

For individual use only and not for resale. We reserve the right to protect our network from harm, which may impact legitimate data flows. We reserve the right to limit throughput or amount of data transferred, and to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. Anyone using more than 5 GB per line in a given month is presumed to be using the service in a manner prohibited above, and we reserve the right to immediately terminate the service of any such person without notice. We also reserve the right to terminate service upon notification to the customer.

Unlimited VZAccess and VZEmail: NationalAccess, BroadbandAccess, and GlobalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds,

Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync or BlackBerry Solutions. Unlimited BroadbandAccess and NationalAccess data sessions automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment.

VZEmail Megabyte (MB) Data Plans: Megabyte allowance and charges for kilobytes over the monthly allowance apply to NationalAccess and BroadbandAccess data sessions and are rounded to next full kilobyte at end of each billing cycle. Only total of kilobytes transmitted above allowance each billing cycle may appear on bill.

VZEmail Server Software (Wireless Sync Enterprise Server, GoodLink Server & BlackBerry Enterprise Server (BES)): Verizon Wireless is not the licensor of the Wireless Sync Enterprise Server, GoodLink Server or BES Server and makes no representations or warranties whatsoever, either express or implied, with respect to such servers and associated software. The Wireless Sync Enterprise Server software is manufactured by Intellisync. The GoodLink Server is manufactured by, and sold separately by Good Technology. The BES software is manufactured by Research in Motion ("RIM"). Any license for such software must be obtained directly from the software manufacturer either upon purchase or installation of the software. Customer support for the Wireless Sync Enterprise Server, GoodLink, or BES software must be obtained from the software manufacturer. If Verizon Wireless in its sole discretion determines that a PDA or BlackBerry related inquiry from a Subscriber is related to the Wireless Sync Enterprise Server, GoodLink or BES software and not one concerning Equipment or desktop software, it may transfer the service request to appropriate representatives of the software manufacturer. When you use Microsoft's Exchange ActiveSync, Notify's NotifyLink, or Intellisync's Intellisync Mobile Suite, every time you receive an email or other update you may be charged for an incoming TXT Message. To avoid TXT Messaging charges, you can set up timed synchronization or manually initiate synchronization.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.

GlobalAccess: Global PC Card required for international use. Global PC Cards will not work in the United States or Canada and GlobalAccess Subscribers will need a NationalAccess or BroadbandAccess PC card for domestic use. The domestic and Global PC Cards cannot be used at the same time. GlobalAccess Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any Subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. Verizon Wireless SIM Cards are for use only with the Global PC Card and only for the purpose of this service. Subscriber is responsible for any unauthorized use of its SIM Cards and must safeguard security codes. Upon termination of service, Subscriber must destroy SIM Card. By using your Global PC Card outside the United States, Subscriber is solely responsible for complying with all applicable Foreign Laws. Verizon Wireless will not be liable for any damages that result from Subscriber's failure to comply with Foreign Laws.

GlobalEmail: GlobalEmail capable equipment required. Verizon Wireless reserves the right to terminate the GlobalEmail service of Subscribers that have less than half of their usage on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles. SIM Cards are for use with GlobalEmail Equipment, and only for the purpose of GlobalEmail service. Customer is responsible for any unauthorized use of SIM Cards, and must safeguard security codes. Upon termination of service, please destroy any applicable SIM Cards. Subscribers using GlobalEmail outside the United States, agree that they are solely responsible for complying with all applicable foreign laws, rules and regulations ("foreign laws"). Customer agrees that Verizon Wireless is not liable for any damages that result from Subscriber's failure to comply with foreign laws. GlobalEmail Subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. TXT messaging billed at standard domestic and international TXT Messaging rates. Existing Verizon Wireless Subscribers migrating to GlobalEmail plans may be required to extend their Line Term.

Share Option

Share Option: Sharing is available only among Government Subscribers on applicable calling plans choosing the Share Option.

America's Choice for Business & Voice and Data Choice Bundles for Business Subscribers: (NOTE: Subscribers to America's Choice for Business and Voice and Data Choice Bundles for Business can share voice minutes across these plans and price points subject to some billing system limitations.). Sharing on these calling plans is for voice home airtime minutes only. Customer must maintain a minimum of five (5) Government Subscriber lines, all choosing a qualifying plan with Share Option. Sharing may only be available among Subscribers activating Wireless Service in the same Verizon Wireless market or group of markets (geographic regions may contain multiple Verizon Wireless markets). Sharing may require all Subscribers to be on the same billing account. Each sharing Subscriber's unused anytime minutes will pass to other sharing Subscribers that have exceeded their anytime minutes during the same monthly billing period (Mobile to Mobile minutes and Night and Weekend minutes do not share). Each sharing Subscriber's Monthly Home Airtime Allowance Minutes apply first to that line. Unused Monthly Home Airtime Minutes are then shared with other sharing Subscribers that have exceeded their Monthly Home Airtime Allowance in order of highest usage. At the termination of the Agreement, Government Subscriber lines on America's Choice for Business with Share Option may be migrated onto applicable retail consumer pricing or Government pricing. Calling plan changes may not take effect until the billing cycle following the change request. Based on the geographic location of Customer's Government Subscribers, some Customers may have to have sharing Subscribers activated in more than one Verizon Wireless billing system. Sharing among Subscribers in multiple Verizon Wireless billing systems requires online invoicing or reporting, and a minimum of one hundred (100) Government Subscribers all choosing the Share Option. Unused minutes for cross billing system sharing will be distributed proportionally as a ratio of the minutes needed by each sharing Subscriber to the total minutes needed by all sharing Subscribers. Accounts that share across Verizon Wireless billing systems require set up that may take thirty (30) to sixty (60) days.

M2M Data Plans and Feature Details

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

Megabyte (MB) Data Plans: M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

NationalAccess Roaming Feature: Not for use with Mobile Office Kits. Dynamic IP addresses will be assigned when roaming. Usage rounded up to next full kilobyte. For information on where NationalAccess Roaming is available, see www.verizonwireless.com.

Roaming in CDMA countries outside of the US: Roaming in CDMA countries is $0.69 per minute plus the servicing carrier's long distance charges, toll charges, surcharges and taxes, which are billed on a pass-through basis. Roaming rates in Canada and Mexico may vary. Roaming in CDMA countries is only available in "CDMA" mode where service is available. An update to Equipment software is required to roam in S. Korea.

Data Roaming: In the Canadian Broadband and Canadian Enhanced Services Rate and Coverage Areas, usage will be charged at a rate of $0.002/KB or $2.05/MB. In the Mexican Enhanced Services Rate and Coverage Area, usage will be charged at a rate of $0.005/KB or $5.12/MB. For more information on roaming in Canada and Mexico, visit verizonwireless.com/naroaming. In the Bermuda, China, Dominican Republic, Guam, India, Israel, Saipan and South Korea Enhanced Services Rate and Coverage Areas, usage will be billed at a rate of $0.02/KB or $20.48/MB. I-Dial is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO.

M2M Share

Share Options: Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans. Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Account Share Plans.

Note: [1]A profile is defined as a Customer's overarching account of record under which Customer may have multiple billing accounts

This Verizon Wireless Voice & Data Service is available Nationwide and throughout Canada.

- Some features and services are not available outside of the United States.